

Have your say on proposed changes to the substance misuse support services in Leicester, Leicestershire and Rutland.



Tell us how this might affect you - Leicestershire County Council:
www.leics.gov.uk/haveyoursay/substancemisuse

Leicester City Council: <http://consultations.leicester.gov.uk>

Rutland County Council:
www.rutland.gov.uk/substancemisuse

For general enquiries or comments about this consultation
phone **0116 305 0705** or email phbookings@leics.gov.uk

Public consultation: Submit your views by midnight 16 August 2015



Why change?

Currently, Leicester, Leicestershire and Rutland councils each commission their own substance misuse support services. Current provision comes to an end in June 2016 which has provided an opportunity to review our services and look at how we can work together and share resources. This will help us to provide more integrated services and make it easier for people to access the support they need.

During 2014-2015 as individual councils we undertook initial consultation and reviewed a number of our substance misuse services. The feedback and results from this initial work helped to shape our current proposals.

Leicester, Leicestershire, and Rutland councils and the Office of the Police and Crime Commissioner are now proposing to put in place one substance misuse service which would cover Leicester, Leicestershire and Rutland from July 2016.

We are now in a position to progress together and jointly develop more detailed plans about future substance misuse services.

Over the next few weeks you will have the opportunity to tell us what you think of the proposal for one substance misuse service. Your feedback will help to further shape the model of delivery.

We are consulting the public on this proposal from 13 July 2015 until midnight on 16 August 2015.

Your views are important to us so that we can better understand how the proposals could affect you and how we can make these changes work best for you.

What is the current service?

Across Leicester, Leicestershire and Rutland, we currently have a number of specialist substance misuse services which vary in size and geographic area; six of the services are identified below:

1. Leicester, Leicestershire and Rutland wide criminal justice services
2. Leicester city only - adults
3. Leicester city only - young people - criminal justice and non-criminal justice
4. Leicestershire and Rutland combined adults and young people
5. Leicestershire only - young people in criminal justice services
6. Leicester, Leicestershire and Rutland hospital-based alcohol liaison service

Our proposals in detail - the new model

The new service would combine the six specialist services listed above into one single service which serves Leicester, Leicestershire and Rutland. This will make it easier to access support across the three authorities and reduce areas of duplication and running costs.

The service model would include a focus on:

- supporting individuals into recovery
- providing support services including treatment and harm reduction programmes
- providing services appropriate to the age of the user
- services that would be available at locations across Leicester, Leicestershire and Rutland to ensure they are accessible to all
- referrals from the criminal justice system for both young people and adults (for example on arrest, at court and through community sentences)
- joined-up working with health, social care, criminal justice services and those that support vulnerable individuals and families.

How the consultation will work

The consultation begins on 13 July 2015 and will end at midnight on 16 August 2015.

To submit your views please fill out the consultation questionnaire and make sure it reaches us by midnight on 16 August 2015 at the latest. Leicester, Leicestershire and Rutland councils will make the questionnaire available online from 13 July 2015. The questionnaire is available at www.leics.gov.uk/haveyoursay/substancemisuse

We will also be holding a series of meetings for those people most affected by the changes including service users and/or their family members, staff and carers. Support will be available as required to ensure that all service users have the opportunity to participate.

Paper copies of the questionnaire are available on request by calling 0116 305 0705.

If you are able to, please complete the questionnaire online as it will save us money.

You can send your completed questionnaire to the following freepost address:

Substance misuse consultation
Leicestershire County Council
Room 300B
Have Your Say
FREEPOST NAT 18685
Leicester
LE3 8XR

If you need help to complete this questionnaire or have any questions about the consultation, please call **0116 305 0705** or email phbookings@leics.gov.uk

Your feedback will be used to inform the decisions about these proposals.

This information is also available in Easy Read format



Call **0116 305 0705**
or email
phbookings@leics.gov.uk



What happens next?

Your feedback will be incorporated with the other consultation feedback received. This information will then be presented for discussion with Executive Members at Rutland County Council and Leicester City Council. The Cabinet at Leicestershire County Council will also discuss these findings in September 2015. The results from the consultation will be published on the council websites in due course.

You can view the latest information in a number of ways

Visit us online www.leics.gov.uk/haveyoursay/substancemisuse

Our web pages will be kept up-to-date with the latest information and developments.

You'll also be able to access the questionnaire at www.leics.gov.uk/haveyoursay/substancemisuse

Send an email to phbookings@leics.gov.uk to register for the latest news and updates



Follow us @leicscountyhall for general updates from the council, including the developments on the budget.

Alternatively, you can telephone **0116 305 0705** to ask for information in printed or alternative formats.

ਜੇ ਆਪ ਆ ਮਾਊਨੀ ਆਪਨੀ ਆਖਾਮਾਂ ਸਮਝਵਾਮਾਂ ਥੋੜੀ ਮਦਦ
ਓਝਰਨਾਂ ਡੀ ਟੀ 0116 305 0705 ਨੰਬਰ ਪਰ ਫ਼ੋਨ ਕਰੋ ਅਤੇ
ਅਸੇ ਆਪਨੇ ਮਦਦ ਕਰਵਾ ਓਝਰਨਾ ਕਰੀਓ.

ਜੇਕਰ ਤੁਹਾਨੂੰ ਇਸ ਜਾਣਕਾਰੀ ਨੂੰ ਸਮਝਣ ਵਿਚ ਕੁਝ ਮਦਦ ਚਾਹੀਦੀ
ਹੈ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ 0116 305 0705 ਨੰਬਰ ਤੇ ਫ਼ੋਨ ਕਰੋ ਅਤੇ
ਅਸੀਂ ਤੁਹਾਡੀ ਮਦਦ ਲਈ ਕਿਸੇ ਦਾ ਪ੍ਰਬੰਧ ਕਰ ਦਵਾਂਗੇ।

এই তথ্য নিজের ভাষায় বুঝার জন্য আপনার যদি কোন
সাহায্যের প্রয়োজন হয়, তবে 0116 305 0705 এই নম্বরে
ফোন করলে আমরা উপযুক্ত ব্যক্তির ব্যবস্থা করবো।

اگر آپ کو یہ معلومات سمجھنے میں کچھ مدد درکار ہے تو براہ مہربانی اس نمبر پر کال کریں
0116 305 0705 اور ہم آپ کی مدد کے لئے کسی کا انتظام کر دیں گے۔

假如閣下需要幫助，用你的語言去明白這些資訊，
請致電 0116 305 0705，我們會安排有關人員為你
提供幫助。

Jeżeli potrzebujesz pomocy w zrozumieniu tej informacji
w Twoim języku, zadzwoń pod numer 0116 305 0705,
a my Ci dopomożemy.



Have your say on proposed changes to the substance misuse support service

Please note: Your responses to the main part of the survey (Q1 to Q12, including your comments) may be released to the general public in full under the Freedom of Information Act 2000. Any responses to the questions in the 'about you' section of the questionnaire will be held securely and will not be subject to release under Freedom of Information legislation, nor passed on to any third party.

Q1 In what role are you responding to this consultation? Please tick one only

- Service user
- Family member/carer of someone experiencing substance misuse
- Interested member of the public
- Member of council staff
- Work for a substance misuse provider
- Representative of a voluntary sector organisation or charity
- GP/pharmacist or other healthcare professional
- Other professional/stakeholder e.g. elected member, council representative, business etc.
- Other (please specify below)

Other (please specify)

Q2 If you are a representative of a service provider, voluntary organisation/charity, GP/pharmacist or other professional/stakeholder, please provide your details.

Name:

Organisation:

This information may be subject to disclosure under the Freedom of Information Act 2000

Q3 We propose that the new service provides convenient access points within Leicester, Leicestershire and Rutland. Users would be able to get to venues convenient to them wherever they live in Leicester city, Leicestershire or Rutland.

To what extent do you agree or disagree with this proposal? Please tick one only

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4 Why do you say this?

Q5 We propose that the new model will provide substance misuse services for both adults and young people. The services would be tailored to meet individual need in a way that is appropriate for their age, e.g. young people, young adults or older people.

To what extent do you agree or disagree with this proposal? Please tick one only

Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q6 Why do you say this?

Q7 We would like the new service to provide a service to adults and young people in the criminal justice system (e.g. court ordered treatment) as well as all other users.

To what extent do you agree or disagree with this proposal? Please tick one only

- | | | | | | |
|--------------------------|--------------------------|----------------------------|--------------------------|--------------------------|--------------------------|
| Strongly agree | Tend to agree | Neither agree nor disagree | Tend to disagree | Strongly disagree | Don't know |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q8 Why do you say this?

Q9 Overall, on balance, to what extent do you agree or disagree with our new model of service? Please tick one only

- | | | | | | |
|--------------------------|--------------------------|----------------------------|--------------------------|--------------------------|--------------------------|
| Strongly agree | Tend to agree | Neither agree nor disagree | Tend to disagree | Strongly disagree | Don't know |
| <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q10 Why do you say this?

Q11 Do you have any alternative ideas for how we should provide substance misuse support services?



Q12 Do you have any other comments?



Please CONTINUE if you are a service user, family member/carer of someone experiencing substance misuse or an interested member of the public.

Professionals and other stakeholders, thank you, you have now completed the questionnaire.

About you

The councils are committed to ensuring that their services, policies and practices are free from discrimination and prejudice and that they meet the needs of all sections of the community.

To enable us to check that what we are providing is fair and effective, we would be grateful if you would answer the questions below. You are under no obligation to provide the information requested, but it would help us greatly if you did.

Q13 Are you male or female? Please tick one only

- Male Female

Q14 Do you identify as transgender? For the purposes of this question 'transgender' is defined as an individual who lives, or wants to live, full time in the gender opposite to that they were assigned at birth. Please tick one only

- Yes No

Q15 What was your age on your last birthday? Please tick one only

- Under 16 25-34 60-74
 16-24 35-59 75+

Q16 Which area do you live? Please tick one only

- | | |
|--|---|
| <input type="checkbox"/> Leicester City | <input type="checkbox"/> Leicestershire County - North West Leicestershire District |
| <input type="checkbox"/> Leicestershire County - Blaby District | <input type="checkbox"/> Leicestershire County - Oadby and Wigston Borough |
| <input type="checkbox"/> Leicestershire County - Charnwood Borough | <input type="checkbox"/> Rutland County |
| <input type="checkbox"/> Leicestershire County - Harborough District | <input type="checkbox"/> Don't know |
| <input type="checkbox"/> Leicestershire County - Hinckley and Bosworth Borough | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Leicestershire County - Melton Borough | |

Other (please specify)

Q17 What is your full postcode? This will allow us to see how far people travel to use services

Q18 Are you a carer of a person aged 18 or over? Please tick one only

- Yes No

Q19 Do you have a long-standing illness, disability or infirmity? Please tick one only

- Yes No

Q20 What is your ethnic group? Please tick one only

- | | |
|--|--|
| <input type="checkbox"/> White - English/Welsh/Scottish/Northern Irish/British | <input type="checkbox"/> Asian or Asian British - Pakistani |
| <input type="checkbox"/> White - Irish | <input type="checkbox"/> Asian or Asian British - Bangladeshi |
| <input type="checkbox"/> White - Gypsy or Irish Traveller | <input type="checkbox"/> Asian or Asian British - Chinese |
| <input type="checkbox"/> White - Any other White background | <input type="checkbox"/> Asian or Asian British - Any other Asian background |
| <input type="checkbox"/> Mixed/multiple ethnic groups - White and Black Caribbean | <input type="checkbox"/> Black or Black British - African |
| <input type="checkbox"/> Mixed/multiple ethnic groups - White and Black African | <input type="checkbox"/> Black or Black British - Caribbean |
| <input type="checkbox"/> Mixed/multiple ethnic groups - White and Asian | <input type="checkbox"/> Black or Black British - Any other Black/African/Caribbean background |
| <input type="checkbox"/> Mixed/multiple ethnic groups - Any other mixed/multiple ethnic background | <input type="checkbox"/> Other ethnic group - Arab |
| <input type="checkbox"/> Asian or Asian British - Indian | <input type="checkbox"/> Other ethnic group - Any other ethnic group |

Q21 What is your religion? Please tick one only

- | | |
|--|---|
| <input type="checkbox"/> No religion | <input type="checkbox"/> Jewish |
| <input type="checkbox"/> Christian (all denominations) | <input type="checkbox"/> Muslim |
| <input type="checkbox"/> Buddhist | <input type="checkbox"/> Sikh |
| <input type="checkbox"/> Baha'i | <input type="checkbox"/> Any other religion |
| <input type="checkbox"/> Hindu | |

Q22 Many people face discrimination because of their sexual orientation and for this reason we have decided to ask this monitoring question. You do not have to answer it, but we would be grateful if you could tick the box next to the category which describes your sexual orientation. Please tick one only

- | | |
|--|----------------------------------|
| <input type="checkbox"/> Bi-sexual | <input type="checkbox"/> Lesbian |
| <input type="checkbox"/> Gay | <input type="checkbox"/> Other |
| <input type="checkbox"/> Heterosexual / straight | |

Thank you for your assistance. Your views are important to us. This information will then be presented for discussion with Executive Members at Rutland County Council and Leicester City Council. The Cabinet at Leicestershire County Council will also discuss these findings in September 2015. The results from the consultation will be published on the council websites in due course.

Please return to: Substance misuse consultation, Leicestershire County Council, Room 300B, Have Your Say, FREEPOST NAT 18685, Leicester, LE3 8XR

No stamp is required

Data Protection: Personal data supplied on this form will be held on computer and will be used in accordance with the Data Protection Act 1998. The information you provide will be used for statistical analysis, management, planning and the provision of services by the county council and its partners. Leicestershire County Council will not share any information collected from the 'About you' section of this survey with its partners. The information will be held in accordance with the council's records management and retention policy. Information which is not in the 'About you' section of the questionnaire may be subject to disclosure under the Freedom of Information Act 2000.